

- Orange County Government – Orange TV – Professional On-Call, Central Florida, South East** **December 2021 – Present**
- Orange TV (Channel 488 on Spectrum (formerly Bright House), Channel 9 on Comcast, 1081 CenturyLink Prism TV, 10.2 Digital Over the Air) - Orange TV, a government information channel, made its debut June 1995. The channel televises programming about government services, activities, and issues.
- All Souls Catholic School, – IT Manager – TV Production & Cinematography Teacher, Sanford, FL** **December 2020 – June 2022**
- Management of all IT infrastructure & managed services systems for faculty, staff, & students.
  - Implemented the roll-out of new Microsoft Surface devices to all grades replacing aging & defunct hardware.
  - Acting as a pivotal teaching aid alongside the Technology course instructor to develop & implement new & exciting programs for students.
  - Development of Photography & Cinematography 101 courses for grades 6<sup>th</sup> through 8<sup>th</sup> as student electives met with great interest.
  - Supervision of all grades Pre-K through 8<sup>th</sup> grade ranging from recess, lunch, to substituting teachers and their course material
  - Produced the 1<sup>st</sup> All Souls Catholic School Student Commercial 2020/2021. This is an ongoing year to year project.
  - Promoted alongside my IT responsibilities to the acting TV Production Teacher for the 2020/2021 schoolyear. Broadcasting live.
- Pro Video Instruments LLC, – Systems Technician & Technical Support, Orlando, FL** **January 2020 – November 2020**
- Direct development, testing, & troubleshooting, & repair of broadcast digital/analog coax modulators & streaming server hardware.
  - Spearheaded client IT support, systems integration, improvements, and implementation of new solutions for a range of broadcast clientele.
- Digital Healer Inc. – Level 3 Technical Support Engineer, NYC, NY** **October 2018 – September 2019**
- Worked closely with customers, internal staff & other stakeholders to determine planning, & implementation of system-oriented projects.
  - Installed, configured, tested & maintained operating systems, application software, system management tools, & hardware.
  - Tracked customer issues, resolutions, & recommended hardware & software improvements to fit their workflow & infrastructure.
  - Resolved issues for VIP & corporate clients while simultaneously fostering professional meaningful working relationships.
  - Facilitated/performed in-house & offsite repair of company & personal equipment & coordinated with third-party vendors.
- IT Squared Inc. – Operations Manager & Technical Support Lead, NYC, NY** **February 2018 – September 2018**
- Planned & directed projects, on-site support, staff scheduling, & software/hardware infrastructure upgrades across organizations.
  - Direct involvement with CEO & department heads in the decision-making process.
  - Facilitated the onboard & office infrastructure installation of world-renowned marketing brands, sports education centers, & non-profits.
  - Assisted with interviewing & recruiting as tech positions become available.
  - Improved operational systems, processes & best practices that guarantee organizational well-being and efficiency.
  - Trained new & existing staff in new & future corporate & client workflow processes.
- The Metropolitan Museum of Art – Information Systems & Technology – Systems Administrator, NYC, NY** **November 2015 – February 2018**
- Responsible for the Windows 10 rollout & ongoing system & software maintenance across the organization.
  - Daily support of all levels of staff software, workstation hardware, retail registers, KIOSK ticketing, mobile device, & workflow tasks.
  - Immediate business & personal troubleshooting involvement with all levels of management, curatorial, emeritus, & organizational staff.
  - Worked directly with numerous teams in & outside the department to support & implement solutions to meet the demand of changing technologies & the needs of daily operation, exhibition, customer experience, & changing workflows.
- ITelligent Inc., Senior Systems Administrator, New York City, NY** **May 2012 – October 2015**
- Worked directly with the CEO & Senior Management in implementing & executing day to day operations across all channels of business.
  - Supervised the daily operations of multiple clients ranging from 4-60 users at various Financial, Architectural, & Environmental firms.
  - Maintained client relations, data integrity, client security, in regard to ITelligent Cloud/Exchange/VoIP system access & operability.
  - Installed network equipment, software applications, wiring, cabling, & office equipment.
  - Critically assessed where there is room for improvement with aging hardware to ensure maximum uninterrupted workflow.
- MOSEX Exhibit LLC – Museum of Sex, AV IT Operations Manager, New York City, NY** **August 2011 – March 2012**
- Designed, planned, & launched the museum's first exhibit of 2012, *Universe of Desire*.
  - Developed new & innovative ways to implement & maintain museum infrastructure for 24/7 operation.
  - Supported a vast array of office & museum experience AV, IT, POS, & security-related systems
  - Collaborated & assisted in launching the new Museum of Sex website built in WordPress.
- Technical Operations, Audio Visual Technician, New York City, NY** **August 2010-February 2011**
- Assembled projectors, microphones, Tanberg & Crestron equipment for video conference use at Credit Suisse.
  - Serviced Windows clients for remote access to client workstations throughout the Credit Suisse global network.
  - Operated digital video cameras, & dubbing equipment for American Express, Morgan Stanley, & MLB Networks.
- Moviola Digital, Junior Post-Production Technician, New York City, NY** **July 2009-April 2010**
- Constructed Avid & Final Cut editing suites for deployment at numerous live broadcast events including the US Open, Daytona 500, NFL Super Bowl, NBA All Stars, & MTV Music Video Awards.